

GENERAL INFORMATION

TRAVEL

By Car. We can advise on bookings on Ferries from Dover to Calais. You should allow 9 hours driving time for the journey from Calais to La Chapella d'Abondance through Switzerland. There are good stretches of roads with few tolls and I will send you a map for the journey with instructions.

N.B. You may need an SF30 available from AA centre or the Swiss Border for travelling through Switzerland.

By Air. We can advise on reasonably priced flights around £129 from Gatwick or Manchester to Geneva where you will be picked up by the representative of Ski 'La Cote'.

By Rail. The T.G.V. high speed tram is reasonably priced and will get you from Calais to Thonon in 4 1/2 hours.

Currency. You will need French Francs to pay for your Ski Pack as it will be Sunday when you start. You will also need French Francs for lunches during skiing and to recommended French restaurant on the Chalets girl's day off.

HOW TO BOOK

To avoid disappointment it is advisable to telephone us on (01482) 668357 for availability first.

Complete the booking form and send it, together with deposit of £50 per person plus relevant insurance premium to us at 33 Dale Road, Welton, Brough, East Yorkshire, HU15 IPE. Payment should be by cheque made payable to Ski La Cote. Full payment is required if the booking is made within 8 weeks of departure.

Confirmation of your booking, together with insurance details will be sent to your return.

Insurance is compulsory and can be arranged through Fogg Travel Insurance Service Ltd., Winter Sports Insurance if required.

The balance due must reach us not later than 8 weeks before departure.

CONDITIONS & LIABILITIES

CONTRACT: A contract will exist between you the client and Ski La Cote when we receive the signed booking form and deposit. This is your acceptance of the following conditions.

ALTERATIONS: If after we have received your booking form you alter your bookings, new names should be confirmed in writing.

SURCHARGES: There are no surcharges on accommodation and food.

DAMAGES: Clients will be liable for loss/damage accidental or otherwise caused by themselves or their children (under 18) to accommodation, furnishings, fittings. All breakage costs must be settled at the resort.

LIABILITY: Ski La Cote cannot be held responsible for adverse weather conditions affecting travel and will not be liable for any loss, damage, injury extra expense how so ever arising. Ski La Cote will not be liable for any injury or accident while participating in sporting activities and in the accommodation, you ski at your own risk. Ski La Cote accepts no liability for the actions of its clients and will not be made liable for any claim made against them (or as a result of their actions). Ski La Cote also will not be liable for loss/damage in connection with the holiday caused by any matter outside the reasonable control of Ski La Cote including acts of God, civil disturbance and failure of public supplies (e.g. water and electricity) Ski La Cote will use all due diligence in its efforts to remedy such failures.

WEATHER CONDITIONS: Ski La Cote shall not be held responsible for an event of avalanche and landslides while out skiing, or costs connected, and adverse weather conditions.

PAYMENT: Deposit and compulsory insurance premiums must be received in 7 days of the provisional booking. Full payment is due no later than 8 weeks before departure.

INSURANCE: All clients must have full insurance for the duration of the holiday.

CANCELLATION BY CLIENT: Cancellation must be received in writing (if it's a group then from the party leader).

More than 8 weeks before departure - no loss of deposit

Less than 8 weeks before departure - 30%

Less than 6 weeks before departure - 50%

Less than 4 weeks before departure - 75%

Within a week of departure - 100%

Cancellation must be signed by the person who made the booking.

TELEPHONE: (01482) 668357 FAX: (01482) 668357

Ski La Cote, 33 Dale Road, Welton, Brough,

East Yorkshire, HU15 1PE

(FRANCE 00-33 4 50735561)

COMPULSORY INSURANCE

If required we can arrange your insurance through

FOGG TRAVEL INSURANCE COVER.

10 DAYS £31.00 - 17 DAYS £35.00

SUMMARY OF COVER AND MAXIMUM BENEFITS

<u>BENEFIT</u>	<u>Max. Limit per insured person</u>	<u>Excess per person</u>
Personal Accident	£5,000	NIL
Medical Expenses	£1,000,000	£35
Hospital Benefit	£200	NIL
Unused Ski Pack	£150	NIL
Cancel or Curtail	Final Invoice Cost	£35 (loss of deposit £20)
Delay Compensation	(a) £60 (b) Final Invoice Cost	NIL £35
Personal Baggage	£1,000*	£35
Personal Money	£250	£35
Delayed Baggage	£150	NIL
Ski Hire	£100	NIL
Personal Liability	£1,000,000	NIL
Weather Delay	£200	NIL
Missed Departure	£200	NIL
Legal Expenses	£6,000	£100
* Single article limit £200 (own skis £300)		
Valuable limit £20		
* Pregnancy may effect your cover		

IMPORTANT NOTICE

Under the Association of British Insurers General Business Code of Practice we have to bring to your attention some of the more important features of your travel insurance policy.

Insurance Policy

This contains full details of the cover provided plus the conditions and exclusions which apply to it. You must read the insurance policy carefully.

Conditions, Exclusions and Warranties

There are conditions and exclusions which apply to individual sections and general conditions, exclusions and warranties apply to the whole policy.

Health

Your policy contains restrictions regarding pre-existing medical problems concerning the health of the people traveling and of the people on whose health the trip may depend. You are advised to read your policy carefully.

Property Claims

These are settled on an indemnity basis, not on a "new for old policy" or replacement cost basis.

Policy Limits

Most sections of the policy have limits on the amount of insurer will pay under this section. Some sections also include inner limits (e.g. for any one item, or for valuables in total.)

Policy Excesses

Claims under most sections of this policy will be subject to excess. Where there is an excess, you will be responsible for paying the first part of the claim.

Reasonable Care

You are required to take all reasonable care to protect yourself and your property and to act as though you are not insured.

Complaints

The insurance policy includes a complaint procedure which tells you what steps you can take if you wish to make a complaint.

Hazardous Holiday Activities

The policy may not cover you when you take part in certain hazardous activities e.g. Hell-skiing.

The contract will be subject to English Law unless otherwise agreed.

PLEASE ENSURE YOU READ YOUR INSURANCE POLICY CAREFULLY