

# GENERAL INFORMATION

## TRAVEL

**By Car.** We can advise on bookings on Ferries from Dover to Calais. You should allow 9 hours driving time for the journey from Calais to La Chapella d'Abondance through Switzerland. There are good stretches of roads with few tolls and I will send you a map for the journey with instructions.  
**N.B.** You may need an SF30 available from AA centre or the Swiss Border for travelling through Switzerland.

**By Rail.** The T.G.V. high speed tram is reasonably priced and will get you from Calais to Thonon in 4 1/2 hours.

## HOW TO BOOK

**To avoid disappointment it is advisable to email for availability.  
Complete the booking form and scan and email it, together with deposit of 500**

**Confirmation of your booking, together with insurance details will be sent to your return.**

## CONDITIONS & LIABILITIES

**CONTRACT:** A contract will exist between you the client and Ski La Cote when we receive the signed booking form and deposit. This is your acceptance of the following conditions.

**ALTERATIONS:** If after we have received your booking form you alter your bookings, new names should be confirmed in writing.

**SURCHARGES:** There are no surcharges on accommodation and food.

**DAMAGES:** Clients will be liable for loss/damage accidental or otherwise caused by themselves or their children (under 18) to accommodation, furnishings, fittings. All breakage costs must be settled at the resort.

**LIABILITY:** Ski La Cote cannot be held responsible for adverse weather conditions affecting travel and will not be liable for any loss, damage, injury extra expense how so ever arising. Ski La Cote will not be liable for any injury or accident while participating in sporting activities and in the accommodation, you ski at your own risk. Ski La Cote accepts no liability for the actions of its clients and will not be made liable for any claim made against them (or as a result of their actions). Ski La Cote also will not be liable for loss/damage in connection with the holiday caused by any matter outside the reasonable control of Ski La Cote including acts of God, civil disturbance and failure of public supplies (e.g. water and electricity) Ski La Cote will use all due diligence in its efforts to remedy such failures.

**WEATHER CONDITIONS:** Ski La Cote shall not be held responsible for an event of avalanche and landslides while out skiing, or costs connected, and adverseweather conditions.

**PAYMENT:** Deposit and compulsory insurance premiums must be received in 7 days of the provisional booking. Full payment is due no later than 8 weeks before departure.

**INSURANCE:** All clients must have full insurance for the duration of the holiday.

**CANCELLATION BY CLIENT:** Cancellation must be received in writing (if it's a group then from the party leader).

If cancelled or modified up to 70 days  
before date of arrival,  
no fee will be charged after 70 days there is  
no refund

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